

**Manchester City Council
Report for Information**

Report to: Health Scrutiny Committee – 26 November 2015

Report: Health and Wellbeing Update – Part 2

Report of: Head of Corporate Services – North, Central and South
Manchester Clinical Commissioning Groups

Summary

This report provides Members of the Committee with an overview of developments in the local NHS.

Recommendations

The Health Scrutiny Committee is asked to note the contents of this report.

Wards Affected: All

Contact Officers:

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

1. Introduction

1.1 This is a health update paper produced by North, Central and South Manchester Clinical Commissioning Groups (CCGs) for the Health and Wellbeing Overview and Scrutiny Committee. It provides a brief summary of issues or news items that may be of interest to the Committee.

1.2 If Committee members of the Committee have any specific questions about the contents of this paper, please email them to n.gomm@nhs.net.

2. MacMillan Cancer Improvement Partnership

2.1 MacMillan has agreed to invest a further £2.2m into the MacMillan Cancer Improvement Partnership in order to implement the breast and lung cancer pathway improvements planned within initial phases of the programme. The decision brings Macmillan's total investment in MCIP to £5.65 million making it the charity's largest single cancer care re-design in the UK.

2.2 The programme will now run until December 2017 and continues to be co-designed by people affected by cancer, clinicians and commissioners. It is based on the Macmillan 9 Outcomes, national NHS improvement targets as well as what people affected by cancer have said about what most needs changing locally.

2.3 Further updates will come to future Committee meetings.

3. 111

3.1 NHS 111 is a free-to-call, non-emergency, medical helpline operating in England. The service is part of the country's NHS telephone triage and advice services. Available 24 hours-a-day, the NHS 111 Service is intended for 'urgent but not life-threatening' health issues. The service is available for urgent health care assessment involving triage of the patient to the most suitable service for their needs. This could be a GP, local pharmacy, Emergency Department or emergency ambulance response.

3.2 In March 2013, there was a 'soft launch' of the 111 service across the North West. It soon became clear that the service was not functioning as it should and North West Ambulance Service (NWAS) were brought in as a 'stability partner' to ensure that a limited service could continue while a re-tender exercise was undertaken.

3.3 NWAS were the successful provider in the re-tender exercise and have just completed a roll-out of a complete 111 service across the North West. This begun in Cheshire on the 1st October and Greater Manchester came on-stream on the 10th November. A publicity campaign is planned for February 2016.

3.2 The top 10 reasons people contact 111 are:

- Dental Problems
- Abdominal Pain

- Cough
- Skin Problems
- Vomiting and/or Nausea
- Breathing Problems, Breathlessness or Wheeze
- Lower Limb Pain or Swelling
- Headache
- Accidental Poisoning/Inhalation
- Fever

4. Update from University Hospital of South Manchester (UHSM)

UHSM has provided the following update for the Committee

- UHSM is committed to ensuring patients are being treated at the right time, in the right place and by the right team and as part of our continuous improvement work new bed reconfiguration plans will be implemented across the organisation across the coming months. These plans form a key part of improving patient safety and experience, operational efficiency and recognising some of the challenges we have been facing. We have started to introduce a wide range of permanent changes to increase bed capacity on the wards. These permanent changes are the result of clinical involvement and robust bed re-modelling.
- Two UHSM members of staff have been nominated for the 2015 GM Clinical Research Outstanding Contribution award. Beatriz Duran, UHSM Lead Clinical Trials Pharmacist was nominated for her outstanding efforts improving the organisational structure of the CT pharmacy service which has resulted in her team supporting research teams and R&D on numerous projects. Tim Felton, Respiratory and Intensive Consultant at UHSM has also been nominated for his work on Intensive Care Units, Infectious Diseases, Respiratory Medicine and within the R+D department.
- UHSM has been selected as a pilot site for the Accelerate, Coordinate and Evaluate (ACE) Programme, Wave 2. The ACE Programme is an early diagnosis initiative to test the effectiveness of a multidisciplinary diagnostic centre based pathway for patients with vague or non-specific but concerning symptoms. The aim of the pilot is to improve England's cancer survival rates and outcomes. The pilot will be delivered in collaboration with the Greater Manchester Cancer Commissioning Board, Manchester Cancer Provider Board, NHS England, Cancer Research UK and Macmillan Cancer Support.
- The Trust has been notified that a Care Quality Commission (CQC) inspection and this take place in January 2016. As part of the inspection process the CQC will organise and publicise a listening event for members of the public to have their say on the quality of services at UHSM.
- As part of our commitment to attracting some of the best healthcare professionals to the Trust, UHSM has launched a major recruitment drive in a bid to attract and train nurses to specialise in specific university accredited dementia training. Entry-level nurses joining the Trust will be able to benefit

from certified dementia care training and guaranteed fast track to senior level nursing in 18 months, a process which can take years in other Trusts.

- A world leading lung doctor was appointed at Wythenshawe Hospital this October. Prof Jørgen Vestbo has carried out ground-breaking research into the effects of smoking on children and chronic obstructive lung disease (COPD). He will join medical teams at the North West Lung Centre, housed at based at Wythenshawe Hospital at a weekly clinic.